

PENSION SYSTEM RESUMPTION (PSR) PROJECT MATRIX
APRIL STATUS REPORT
May 18, 2011

Board Assignment Status

Assignment Date	Request / Subject	Due Date	Status / Completed Date

Other Items of Interest

Item of Interest	Status / Completed Date
PSR/ETM/PERT	<p>1. The Team began formal Customer Acceptance Testing on April 6 following a readiness evaluation of four key areas – the integration of all business functions, validation of the quality of converted data, resolution of high-severity defects, and the readiness of more than 60 CalPERS staff to begin the final testing phase. Pre-testing of both business and non-business Customer Acceptance Testing scripts assisted the Team in verifying their readiness to execute over 1,000 high-priority scripts. The Team is currently ramping up their productivity; performance metrics are monitored daily and a progress assessment will be provided in May.</p> <p>2. Continuous improvements to the quality of converted data are being made to support Customer Acceptance Testing and prepare for Initial Launch. Significant advances were made in April; member demographics, Retirement Contracts, Payroll earnings, Health, and Home Loan information reached the 90+% accuracy level. Validation of the full legacy conversion files also began in April with an expected completion in May; early indications are consistent with recent data samples. Regular data conversion file updates will continue to be provided to the Testing Teams to address defects throughout the Customer Acceptance Testing window.</p> <p>3. System testing for Americans with Disabilities Act (ADA) compliance completed on April 11. Additionally, ADA Customer Acceptance Testing of User Interface screens completed on April 15, along with an initial review of new myCalPERS forms for members and employers. The Team is currently addressing outstanding forms issues and expects to complete testing in May.</p> <p>4. Financial Customer Acceptance Testing continued in April. Test plans were realigned to synchronize with the revised Customer Acceptance Testing schedule. The Team expects to execute the first 30-day financial processing cycle in May. The results will be used to plan a 90-day financial processing cycle in June.</p>

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PSR/ETM/PERT (continued)	<p>5. The first draft of the Implementation Support Team plan is in progress with an expected completion in May. The plan will identify the roles and responsibilities of support staff who will assist with cutover and immediate post Launch activities.</p> <p>6. The PSR Project Communications Office and the Office of Public Affairs completed production of the first episode of a new video series, "mylCalPERS Countdown to Launch". Episode one, highlighting Customer Acceptance Testing, premiered at a meeting with the program areas on April 28.</p> <p>7. Detailed system demonstrations are now available to staff that exhibit how select transactions will be executed. As of April 27, 15 of approximately 65 planned demonstrations have been conducted with staff; the demonstrations will extend through June. Additionally, the Team continues to validate and prioritize workaround solutions for features that will not be available until after Initial Launch. A survey is in progress to assess increased staff confidence in the system and perceived knowledge.</p> <p>8. The Early Test Group phase of Business Partner Readiness Testing concluded on April 15. Six Business Partners successfully submitted test payroll files which passed format and content validation. The results of the early testing phase will be used to improve the experience for 450 file-reporting Business Partners who will begin testing in May.</p> <p>9. The Team launched significant Business Partner education and readiness efforts in April. A "Train the Trainer" program is underway, along with a follow-up effort to correct Division ID errors for the County Offices of Education. The Team additionally completed a mylCalPERS System Conversion Impacts guide for Employers, which provides organizations with the critical dates of key business activities leading up to, during and immediately following the launch of the new mylCalPERS application.</p>